

2023
Annual Review

WORKING IN PARTNERSHIP

connecting communities with places and opportunities







Foreword

By Tim Barkley (SCRP board chair) and Bob Lanzer (Stakeholder Advisory Board chair)

Welcome to our look-back at 2023 – with much to celebrate in Community Rail as well as continuing to face challenges.

One of the major highlights was undoubtedly the Coronation of Their Majesties King Charles III and Queen Camilla. This national occasion brought people and stations together with decorations, parties and special events along our lines. You can see a selection of the wonderful activities on pages 6 and 7 of this report.

It also provided us with an excellent marketing opportunity to promote the many venues and locations on our lines with Royal links in a campaign called 'Community Rail Coronation Connections'.

We have continued to provide a voice for our communities. Our Line Chairs and Line Officers compiled detailed information about the likely impact the proposed ticket office closures would have had on the people and groups we come across

in our work. We were pleased that the proposals were withdrawn at the end of the consultation process.

Our core mission to connect communities to their railways relies on having a secure financial foundation. Planned reductions this year in our funding by some train operators at the request of the Department for Transport – which were later withdrawn and the money reinstated – created a lot of uncertainty and unnecessary concern. We hope that earlier and more solid financial planning in the next financial year will allow us to concentrate less on the pounds and pence and more on the people and passengers on our lines.

We continue to develop as a business and conducted an extensive stakeholder engagement exercise in the early part of the year. The board has implemented many of the suggested changes including publishing minutes of meetings and widening the membership of the Stakeholder Advisory Board. We also now publish our Weekly Highlights on our website and on LinkedIn. Do take a look if you don't already.

Southeast CRP has taken on the management of the Hounslow to Richmond Line in south-west London until March 2024 working with South Western Railway. Line Officer Michael Olden is now part of the SCRP staff team.

There have been other personnel changes this year among the staff, Line Chairs and directors and volunteer directors.

North Downs Line Officer David
Daniels retired and Education
Officer Sharon Hunt left to
concentrate on family. The North
Downs Line is now being looked
after by Sara Grisewood (in addition
to her Marshlink responsibilities) and
Cath Reed from our education team.

Mike Goodman stood down from his role as North Downs Line Chair after his move to the West Country but remains an SCRP director. We welcome Hannah Godfrey from Gatwick Airport who now chairs the Steering Group for the line which runs from Gatwick to Reading.

Orlagh Ennis also stood down as a volunteer director when she took on a new role as a consultant. Marshlink Line Chair Kevin Boorman is a valuable addition to the SCRP board as a director following his retirement from Hastings Borough Council – and Uckfield-East Grinstead-Oxted Line Chair Paul Goddard is also a new director.

We will continue to promote train travel as a sustainable form of transport and demonstrate the social value we bring to the community through our work.

We would like to thank all our community groups, volunteers, partners and stakeholders for their continued support - we really couldn't do what we do without them

- ↑ Cover image: Members of the Aldingbourne Trust with GTR and SCRP staff on a Try a Train trip at Littlehampton.
- ↓ A meeting of the Hounslow to Richmond Line Steering Group on 26 September 2023



THE YEAR IN NUMBERS Our work 112 **Stations** Community Rail Lines Train **Operators Partners Our Volunteers** worth 19,000+ 500+ £268k Volunteer hours Volunteers In social value Our Fundraising **Our Publicity** 1,829 £67k £24k **Grants to station partners Donations to station partners** Social media followers Social media posts Website stories

and SCRP-wide projects

and SCRP-wide projects

Coronation Celebrations

Events took place across the rail network to mark the Coronation of Their Majesties King Charles III and Queen Camilla on 6 May 2023.

Enjoy this selection of some of the special displays and events at stations on our lines.

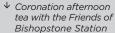




- ← Battle Yarn Bombers flanked by SER and SCRP staff with a knitted King Charles III at Battle station
- → Crown above the ticket office window at Eridge



← SWR chief operating officer Stuart Meek, vocalist Sarah Martin, Mayor of the Royal Borough of Windsor & Maidenhead Christine Bateson, SWR Community Rail Officer Tarnia Rayment at Windsor & Eton Riverside station









'1066' Line (Hastings to Tonbridge)

Andy Pope, Line Officer

The year started with flurry of activity at Tunbridge Wells when we were approached by a drone enthusiast to produce a seven-metre long panoramic image of Tunbridge Wells with the station at the heart of the piece. This is now on display in the café waiting room.

Several new contacts led to requests for Try a Train events for local groups supporting adults with additional needs. The Friary Gardeners, Littlegate Farm and Aspens all enjoyed days out on the train with an added safety education focus. Similar events took place with Saxon Mount and Hazel Court schools.



In May the staff and volunteers joined the spirit of the coronation of King Charles with stations putting on several celebrations. The Battle Yarn Bombers produced another fantastic life size model of the King who resided on a throne made by the staff at Tunbridge Wells.

New garden volunteers joined us at Wadhurst Station and have made a great start to refurbishing the planters and grounds.

We teamed up with the Battle Ramblers to carry out a linear walk using the train to travel from Battle to Crowhurst where the new village map was on display. Then a walk back through the surrounding countryside.

The abandoned bike issue came to light at Warrior Square. It then became apparent that this issue was much more widespread. A link with the Hastings Bike Project was established and more recently with the East Sussex Veterans hub. To date, more than 50 bikes have been saved, renovated and redistributed to those with a need

← Hastings bike project which sells and donates fully refurbished second-hand bikes which have been donated

After conversations with South Eastern, Network Rail, Railway Heritage Trust and Community Rail Network, funding was secured to start the refurbishment work at Battle Station. The project is now nearing completion and is expected to open at the end of February 2024. It has been restored in a beautiful heritage fashion and will shortly be handed over to Battle Town Council for use as community space.

I would like to thank all the staff and volunteers on the line: they have made a real difference to the stations and communities around them, none of the projects would have happened without them.



↑ Pupils from Hazel Court Further Education school on a trip to Bexhill station



Andy Pope

↑ Battle ramblers at Battle Abbey after walking from Crowhurst station to promote walking and nature trails



↑ Try a Train event with Friary Gardeners



Arun Valley Line (Gatwick Airport to Bosham)

Rowena Tyler, Line Officer

Community Rail and the rail industry lost a loyal, supportive advocate with the passing of Trevor Tupper OBE in September 2022.

Trevor was the secretary of the West Sussex Rail Users' Association (WSRUA) and also Vice-Chair of the Arun Valley Line CRP Steering Group. When WSRUA wound up, in 2020, the surplus funds (£600) were passed to SCRP requesting they be used for the benefit of Community Rail on the Arun Valley Line.

These funds provided a wonderful opportunity to strengthen rail

links with partners and the wider community.

To commemorate Trevor's valued volunteer service, GTR commissioned a bench with a plaque for Chichester station, crafted by their maintenance team in suitable heritage style.

Trevor's bench was 'unveiled' before local dignitaries, GTR's then Chief Operating Officer Angie Doll, staff and station partners. Family and friends were keen to contribute to enhancing the station. The ceremony in April 2023 was attended by more than 50 people. GTR delivered a tribute, a brass band played, the station cafes

were commissioned to offer free refreshments. Press articles appeared in Rail News and CRN newsletter.

As a funeral wake had not been possible due to Covid restrictions, an event to honour Trevor's life, including unveiling of the bench, was a joyous occasion and a fitting tribute.

Elsewhere on the line, pupils from the QE2 SEN School in Horsham were keen to reuse artboards when they were removed from the old Bridge Art Gallery at the station. Southern Coastal Maintenance team carefully removed the old artwork and stored the boards at their depot.

The pupils spent a morning at the station, installing some new artwork, celebrating their namesake, Queen

Elizabeth II, and the new King Charles III.

When that task was done, the QE2 minibus went to the maintenance depot, where Steph and Martin greeted them, and helped to load the old artboards into the minibus. Then it was back to school for a well-deserved lunch.

The station gallery has been renamed as Queen Elizabeth II Art Gallery. Community artist Graham Upton created and installed a new sign and a hand-drawn depiction of the late Queen which is attracting a lot of praise and photographs shared via social media. From now on, the QE2 pupils will be responsible for all the artwork there.



↑ The Trevor Tupper memorial bench and plaque at Chichester station



↑ The 'unveiling' of the bench with members of Trevor Tupper's family, local dignitaries, staff and partners



↑ The new Queen Elizabeth II Art Gallery at Horsham



↑ Artwork provided by pupils from the QE2 SEN School in Horsham



Marshlink Line (Hastings to Ashford International)

Sara Grisewood, Line Officer

There is so much care and hard work by volunteers and partners to look after the stations along this beautiful line, including further repair of the heritage station at Appledore, attentive gardening at Winchelsea, and promotion of train use at Three Oaks.

At Hastings, a Friends of Hastings Station group is looking at ways to green up the area at the front of the station and there are plans to work with East Sussex College at Hastings and Ore.

The plans for Friends of Ore Station to create a community garden at Ore are developing well. The land is being donated by Orbit housing and will create a much-needed space to reconnect with nature and grow edible plants created by and for local residents. The project is led by horticultural expert and volunteer gardener Suzanne Horgan, building

on the success of the pocket Park she created up the road in Ore.

Marshlink and 1066 Line Officers have made good links with Little Gate Farm who work locally to help people with learning disabilities and autism into paid work. This year, together with 1066 Line Officer Andy Pope, we ran a Try a Train workshop at Little Gate Farm followed by a train trip with young job trainees who enjoyed meeting station staff at Hastings and travelling to Rye.



Next year groups of job trainees start gardening new planters at Rye Station and selling cut flowers at Hastings Station.

A rolling series of exhibitions in the ticket office at Rye has included poets and artists at Rye Harbour Nature Reserve for the Lost Words project and the HerStory Rye project, celebrating women working in Rye with stunning photographic portraits of women - with thanks to GTR/Southern for help with printing and installation.

The Christmas in Rye Festival in early December was a wonder this year! Perfect weather, chilly with the sun shining brightly. Santa 'arrived' by train and was greeted by a large crowd outside the station. A horse and cart sleigh carried them around the town which was full of live music, entertainments, fun fair, food stalls and much more for this festive day.



↑ Little Gate Farm job trainees at Hastings station



↑ Susan Benn HerStory Rye and Jenny Thomas from Southern



→ Little Gate Farm job trainee with SER platform staff at Hastings

→ Try a Train workshop at Three Oaks village hall



North Downs Line (Gatwick Airport to Reading)

Sara Grisewood, Line Officer

It has been a year of welcomes and new starts on the North Downs Line.

We welcomed Hannah Godfrey as the new Chair. She is currently Surface Area Manager at Gatwick Airport and brings lots of expertise and enthusiasm to the role. I started as the new Line Officer, together with Cath Reed, who is working in her role as Education Officer on the NDL for one day a week. Together we hope to make a good team, working in partnership and building new connections.



On a very hot day in September, I visited Surrey Hills stations with station manager Andy Gallaugher and Ann Jenner from GWR to decide on some new sites for posters. New poster designs are now being created in collaboration with Surrey Hills National Landscape and funded by GWR, to be installed in early 2024.

New artwork by a local primary school was installed in the shelters on the platform at Dorking Deepdene.

In August a hike was organised by SCRP and Surrey Hills with the Muslim Hikers group and Active Inclusion. It was a fantastic day of walking from Gomshall station and was enjoyed by more than a hundred hikers on a trail planned by previous Line Officer David Daniels.

In November we had the fantastic news that the mural by Julie Hoyle in Guildford Station underpass very deservedly won the Public Space

← Left to right: Line Chair Hannah Godfrey, Line Officer Sara Grisewood, Education Officer Cath Reed at Reigate Town Hall



↑ Mike Knott, Farnborough Street Residents Association volunteers and Network Rail staff at Farnborough North giving away mince pies

Award at Guildford Design Awards. A ceremony to install the plaque will take place early next year.

At Farnborough North, Mike Knott organised the Great Mince Pie Giveaway for students passing through the station from early in the morning. Mike and other volunteers continue to work hard at Reg's Garden which now has bee hives, its own honey and many future plans, including the restoration of the stationmaster's house into a community hub.





Sussex Coast Line (Hove to Littlehampton)

Rowena Tyler, Line Officer

Students and support staff from Downsview Life Skills College went for a day out on the train as part of GTR's Try a Train initiative in July 2023.

The itinerary which had been put together by Sussex Coast Line Officer Rowena Tyler and the station manager had to be altered the day before, and then again throughout the day as the rail service was beset by incidents resulting in cancellations and delays.

But the group thoroughly enjoyed their glimpse of a 'day in the life of the railway industry', with support staff commenting that the real-life issues necessitating quick thinking only added to the experience.

Staff at Portslade, Worthing, Littlehampton and Hove stations went out of their way to adapt and assist this group of 15, who have varying levels of accessibility needs. Asked by GTR to sum up the experience in

one sentence, they came up with the wording which we then used on our website story: 'Educational, fun and a great day out!'

Downsview Life Skills College is an approved and active station partner at Portslade station. Working with station staff, they have implemented and manage a book swap in the waiting room. They have also created raised beds alongside the platform for plants as well as using pebbles to create a mosaic effect.



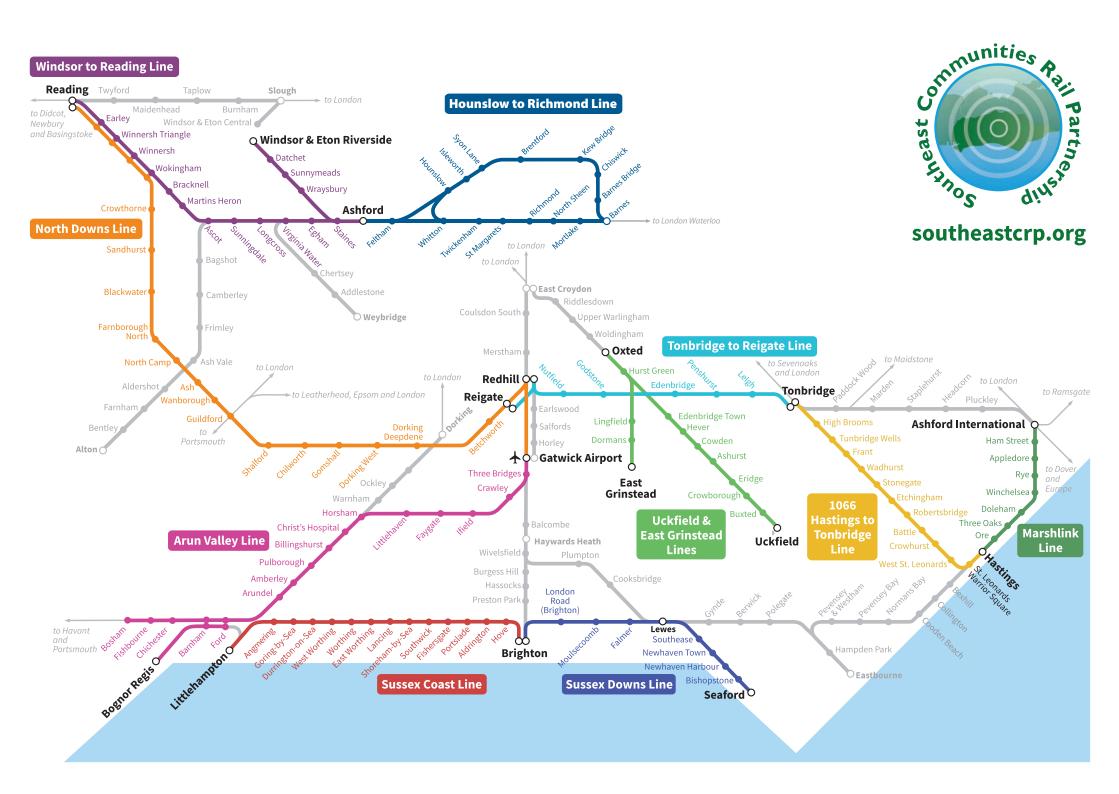
→ Line Officer Rowena Tyler points out station information



↑ Checking passenger information at the station



- - ↑ Students from Downsview Life Skills College board the train for their day out
 - ← Try a Train trip with Downsview Life Skills College at Portslade station





Sussex Downs Line (Seaford to Brighton)

Paul Bromley, Line Officer

It's been a year of solid progress with the completion of schemes which promote integrated and sustainable travel.

There is now an integrated travel map and special leaflets at Seaford station which provide rail passengers with detailed information about walking, cycling and bus routes into the town and to the various attractions beyond. We also supported Brighton's first Walking Festival.

Bishopstone community hub has enjoyed a very successful 12 months of operation and the first phase of the restoration project was completed in the summer with new exterior station signs and new windows.

Friends of Bishopstone Station were given three awards by the rail campaign group Railfuture. FoBS chair Barbara Mine was named as joint winner of the Gold Award for Campaigner of the Year while the station group was commended for Best Social Media and given a joint commendation for Best Website. The community hub was also Highly Commended in the National Railway Heritage Awards.

It has been quite the year for Barbara who was also named as one of the 500 Coronation Champions by Their Majesties King Charles and Queen Camilla.

New rolling stock has been introduced on the line as replacements for the Class 313s with a special charity tour to say farewell to the old trains. Timetable changes mean better connections at Lewes.

We continue to work with groups to enhance the environment of our stations and were pleased to commission artwork by a youth group to provide a 'Welcome to Newhaven Town' sign.



↑ GTR's network operations director Chris Fowler and GTR's duty operations manager Antony Yandell present the Farewell to Class 313 cheque to Ella Pilkington of Chestnut Tree House at Lovers Walk Depot in Brighton. Photo credit: GTR



← The launch of the 'Journeying On from Seaford' project with funders, partners and supporters at Seaford station



- ↑ GTR ticket office staff member Anj O'Connor with the 'Welcome to Newhaven Town' artwork produced by the town's Youth Group for Christ
- → Friends of Bishopstone Station chair Barbara Mine and committee member Graham Moore with the Railfuture awards certificates





Tonbridge, Redhill & Reigate Line

Sharon Gray, Line Officer

Reigate station was shortlisted for a 'Small Station of the Year' award this year and has received a great deal of community engagement over the past few years. The North Downs

Way walking route signposted, a history of how the station has evolved project, artefacts donated by the local community, the amazing image of the Flying Scotsman passing through the station which

Tonbridge

← Left to right: The Oaks College students Mitch Boland, Tayo Musa, George Bennett, Joshua Day and Ryan Ng

dominates the ticket hall, and platform and internal planters all vie for customers' attention.

When the Reigate School of Art contacted us to ask if we would host a photographic project by their Year One students entitled 'Transport', it gave us the opportunity to turn a disused kiosk area into an art gallery. Once painted and cleaned with the addition of some signage and a few plants, the space was ready for the display. A total of 20 students submitted colourful, imaginative interpretations of how they see transport through the lens of their cameras.

To celebrate both this and the involvement of a new joint station partnership between local groups Growing Redhill and Loveworks, we held a joyful event. Everyone concerned with the station was invited.

At Tonbridge station, The Oaks College, a local special educational needs organisation, has engaged with SCRP and Southeastern Railway. Students attended a travel education session at the station and then put all they learnt into action with an on-train trip. They further volunteered to build and plant two platform planters which they continue to tend. This has led to the students taking on a much larger gardening project at the station which is ongoing.



↑ Travel education session led by SCRP Education Officer Maddy Mills



↑ GTR's head of stations Stephen MacCallaugh helps to celebrate Reigate's community engagement



Uckfield & East Grinstead to Oxted Lines

Sharon Gray, Line Officer

I am particularly proud of the project at Uckfield station to support the local voluntary sector.

A disused coffee kiosk within the ticket hall provided the perfect display space that enabled us to promote three local voluntary organisations: the Uckfield Community Fridge, Uckfield Volunteer Centre and the Sussex Support Services with an enormous display to the local community.

Upper Warlingham station was devoid of any interest but offered a great blank space. We turned to East Surrey Arts who are keen to promote access to art to the residents of Surrey. Six member to be displayed within the station's waiting room. Further photographic images were used as displays on the station's street facing boarded-up windows (always an opportunity for display purposes) and on the

artists donated their original artwork platform-facing side. East Surrey Arts very kindly funded the entire project.

← Upper Warlingham station 'meet the artists' reception. Left to right: Michael Beach from East Surrev Arts. artist Janet Robinson and artist Jo Edna Corbyn

As a thank you, we held a 'meet the artists' reception, attended by SCRP Steering Group members, staff, GTR personnel and representatives from Tandridge District Council. The station staff pulled out all the stops: the station was gleaming, the staff room was transformed

into an event space where we heard from the organisation about their future plans to bring more accessible art to the county.



↑ Promoting voluntary organisations at the disused coffee kiosk at Uckfield



Windsor to Reading Line

Sandy Mahon, Line Officer

It has been a productive and fun-filled year for the Windsor to Reading Line. We organised royal-themed tea parties to celebrate the coronation of King Charles III at Staines, Ascot and Windsor and Eton Riverside Stations.

These events resulted in many new collaborations such as partnering with Age Concern Windsor and the creation of 'Incredible Edible Spelthorne' – the volunteering group who have transformed overgrown, neglected land at Staines into a thriving community garden.

Staines became the 100th adopted station on South Western Railway's lines and was awarded 'Medium

optalis choices for iving

Station of the Year' at the National Rail Awards held in London in September.

We continued to promote sustainable bike travel with trusted partners, holding the ever-popular Dr Bike maintenance and security marking sessions.

July 2023 marked the 175th anniversary of London Waterloo station and we certainly went all-out and celebrated in style! We formed a choir to entertain invited rail industry guests, including the rail minister Huw Merriman MP and a second performance took place on the concourse under the famous four-sided hanging clock where the public eagerly joined in with the medley.

We continued to expand our collaboration with Optalis Ability Catering and CLASP (Caring Listening and Supporting Partnership) and have many exciting projects in the pipeline for 2024.

 Optalis event at Ascot. Left to right: SWR Rail Community Officer Tarnia Rayment, one of Optalis's clients, Optalis project lead Inna Selivan, station manager Teresa Pearson



← Waterloo 175
celebration, Waterloo
station, London July
2023. Left to right:
SWR communications
apprentice Matthew
Parkinson, SWR senior
regional development
manager Phil Dominey,
South Wessex
CRP line officer
Chantelle Bacon



↑ Volunteers from 'Incredible Edible Spelthorne' at Staines Community Garden



↑ Dr Bike maintenance workshop August 2023 at Winnersh Triangle Business Park



Go Train - education service on the North Downs Line

Maddy Mills, Education Officer

Go Train is now in its third year on the North Downs Line and continues to grow. It includes a programme for Year 6 pupils and the Try a Train programme for older young people. This year we have started working with community

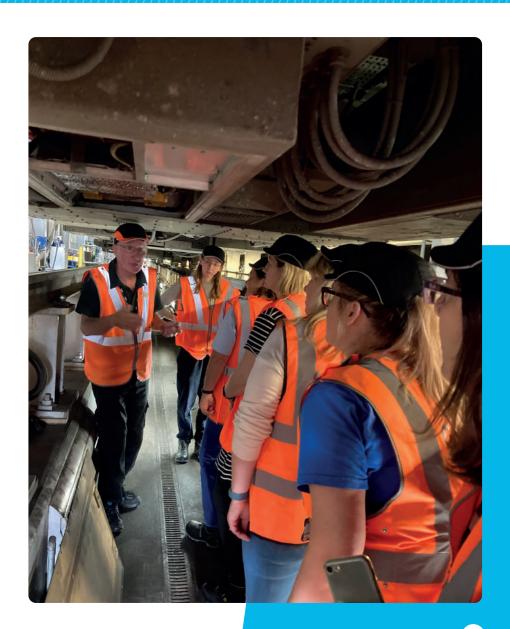


groups such as County Care, The Patchworking Garden Project in Dorking and Alana House Women's Refuge in Reading.

The SCRP education team were given the chance to visit the GWR Reading depot in July. We joined forces with the Platform Education Team and spent the day being shown around the depot by Mike Smith. We bombarded him with question after question throughout the whole trip! We were able to take photographs which we can show to pupils, young people and community groups.

The 'Lost on the North Downs' treasure hunt app has been tested by young people (it's already been tested several times by us!). We are working with app developers 'Really Quite Something'. It has taken longer than planned. This is the first app the education team has worked on, and it's been a steep learning curve! It's an exciting project and we cannot wait for it to finally launch during the Easter Holidays in 2024.

- ← Screenshot of Lost on the North Downs app
- → Mike Smith leading the tour of the GWR Reading depot





Go Learn - education service for GTR

Cath Reed, Education Officer

I run a series of workshops throughout Sussex on behalf of GTR. We currently have four workshops and deliver these workshops free to Year 6 and SEND (Special Educational Needs and Disabilities) colleges.

Students can then enjoy a station visit and ride on a train, where they can put their new-found knowledge into practice. We work in conjunction with railway staff to provide a valuable learning experience.

This year we have extended and improved our careers workshop and the trials in Year 6 and SEND colleges were very successful.



We also added a film of a "typical" journey to our Planning a Journey workshop. This film allows the students to see each part of the journey from the safety of the classroom before embarking on the real thing. We allow the students to discuss each stage of the journey using picture cards. This has increased their confidence when travelling for real.

In September I attended the Junior Citizen event at the Hawth in Crawley. Run by Crawley Borough Council for more than 1,600 Year 6 pupils, Junior Citizen gives children advice on how to deal safely with potential dangers in various scenarios. This is always very popular and many schools rebook as a result.

It has been another excellent Go Learn year with really positive feedback from all the staff and students who have taken part.

- ← Resources for the new Railway Careers Workshop
- → Education Officer
 Cath Reed delivering
 a rail safety talk
 to Year 6 Crawley
 school children at
 the Junior Citizen
 event at the Hawth
 in Crawley



- ← Education Officer Cath Reed with Rail Enforcement Officer Ross Evans at the Junior Citizen Event at the Hawth in Crawley
- ▼ Train dispatcher Rob at Horsham station talking to Year 6 pupils from a Crawley school about how to use the station Help Point





EDUCATION TEAM:

END OF YEAR REPORT

Go Train on North Downs Line

1,278 Year 6 workshops

343 Year 6 station visits

354 Try a Train workshops SEND

395 Try a Train trips SEND



New Resources

- Communication in Print resources
- Railway Careers Workshop
- Treasure Hunt app
- Try a Train film

Feedback

"Very clear explanation of how to plan a journey – with language such as 'return' journey. Liked the emphasis on the use of apps and sustainability." "Thank you so much to Cath and Angela for being so well organised and accommodating of different learning needs."

"Maddy made it interesting, showing us lots of different things such as the departure boards, Information Point and the toilets (how to use them on the train!)."

Go Learn on GTR Lines

1,767 Year 6 and SEND workshops

837 Station visits

190 Try a Train trips SEND

1,633 pupils at Junior Citizen event

Stations which hosted visits

Bognor Regis

Brighton

Eastbourne

Guildford

Haywards Heath

Horsham

Lewes

Littlehampton

Reading



Thank you from the education team to all stations and staff for your support

CONTACT DETAILS

For more information on how you, your company or your voluntary group can be involved, contact us via any of the following SCRP staff.

We offer a range of opportunities to get involved with Community Rail. You can volunteer your time to help with a specific project, join our line steering groups, share your skills or persuade your company to spend a day volunteering with us.

Chief Executive

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The Members of our Stakeholder Advisory Board



South Western Railway











Kent County Council

Surrey County Council

West Sussex County Council

East Sussex County Council

Brighton and Hove City Council

Hastings Borough Council

Crawley Borough Council

Brighton and Hove Buses and Metrobus

Railfuture

London Gatwick Airport

South Downs National Park

Surrey Hills National Landscape



↑ The launch of step-free access at Crowborough station as part of the Access for All scheme. Photo credit: Network Rail

Southeast Communities Rail Partnership, Lewes Station, Platform 5, Station Road, Lewes, East Sussex BN7 2UP

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- x twitter.com/SoutheastCRP
- m www.linkedin.com/company/southeast-communities-rail-partnership

Photography: SCRP staff and volunteers Network Rail, GTR, Surrey Hills National Landscape, Active Inclusion.



