

Southeast Communities Rail Partnership



2020 Annual Review

WORKING IN PARTNERSHIP

connecting communities with places and opportunities



Welcome to our review of 2020

Welcome to our look back at 2020. Like everybody else, we had a very demanding and challenging year. But thanks to the commitment of our staff, partners and volunteers we were able to continue to support our local communities.

It has certainly been another very busy and productive year and in this review you will see fine examples of projects and events which our staff have been able to achieve whilst grappling with new ways of working and limited access to stations and the rail network.

A major milestone was changing our company name last summer to better reflect the geographical spread of the company. We remain SCRPP CIC, but we are now Southeast Communities Rail Partnership Community Interest Company.

By moving meetings online, finding new ways of maintaining close contact with local communities, partners and key stakeholders, investing in technology and, a major updating of our website we ensured that the SCRPP could continue to

function well. This meant staff learning new skills, coping with new technology, and the SCRPP facing unexpected IT costs (virtual meeting software) which we achieved whilst maintaining a healthy financial position.

Importantly the year saw further investment in the SCRPP by several Train Operating Companies. A new Community Rail Line was launched in the Autumn on the Hastings to Tonbridge route with the support of Southeastern Railway which has been named the 1066 Line. The new Community Rail Partnership (CRP) held its first meeting in December and we are pleased that the chair of the new Line, James Abbott, is now a volunteer director on the SCRPP Board. We benefited from new support from Cross Country Trains and South Western Railway, strengthening our work on the North Downs Line. The SCRPP is proud to now be working with five train operating companies.

These new partnerships have added strength to our stakeholder advisory board which continued to meet

every six months to support and advise the SCRPP. We have continued with our successful Go-Learn and Active Access for Growth projects and have added value to both projects by developing new ways of delivering them. More detail is set out in this review.

We were delighted that in June the Department for Transport recredited us for another year. This was an important milestone for the SCRPP, and we wish to place on record our thanks to those partners who supported us through this process. This confirmed the value and importance of our 'golden thread' from the SCRPP business plan to consultation with stakeholders and line groups to action plan priorities. It remains an ongoing learning and refining process for us as we take account of feedback. Looking forwards the Board has developed a new business plan which will guide our work for the next few years. The plan was developed in consultation with our key partners and we are grateful for their input



Patrick Warner
Chair of SAB



Tim Barkley
Chair CIC

into this important piece of work.

A key area of work last year was the development of days out guides for each of our CRPs together with the preparation of a brand new Thameslink guide which was developed in partnership with colleagues from the other CRPs covered by the Thameslink services. This important area of work will enable us to be ready to promote travel by public transport when we are able to.

We developed new ways of working with our partners and stakeholders to remain engaged with passengers. We have produced films showcasing the new 1066 Line CRP and how to travel safely on trains. Our films have had over 600 views on social media. The films have been picked up by mainstream media, shown at several events and shared with Line

Groups. We are hoping for more collaborations like this in 2021.

We said goodbye to Kevin 'Taff' Barry, our Marshlink line officer, during the year, with sincere thanks for all he has done, and welcomed Harry Sievwright to our family.

The major challenge we face in 2021 is getting passengers back to using the rail and bus services. The SCRP is ready to support a marketing campaign once conditions are right

to welcome the community back on board.

On behalf of the Stakeholder Advisory Board, the volunteer directors, and staff, we would like to take this opportunity to thank all our community groups, volunteers, and partners for their continued support. This support is key in helping us to continue to successfully deliver the wide range of projects and activities to our communities.

COMMUNITY RAIL PARTNERSHIP RE-ACCREDITATION

In June Southeast Communities Rail Partnership was pleased to be accredited for the second year by the Department for Transport (DfT). Accreditation is formal recognition by the DfT that a community rail partnership (CRP) operates to a high standard and that its objectives and activities are supported by Government.

Accreditation should provide assurance to others, including potential funders and partners, that the CRP operates to high standards of governance and financial propriety; adopts a collaborative approach; is worthy of trust by others; and is a suitable entity for receiving public funds. It means government considers it a good representative of the local community.



Working with Southern/GTR on the provision of the Passenger Benefit Fund project:

The £15m Passenger Benefit Fund (PBF) was established to provide “tangible improvements for passengers” across the GTR network.

SCRP has worked with the PBF team during the extensive consultation period to ensure enhancements are appropriate for local needs and some examples of our engagement with them are included in this review.

Amberley shelter renovated and is now looking very nice. Rowena Tyler, Line Officer explains *“Arun Valley Line Group members, Amberley museum and South Downs National Park Authority are working together to supply heritage source material for artwork for the shelter and the front of the station. It will be installed later this year.”*

Another example on the Arun Valley Line is at Littlehaven where there was a scheme to ‘Refurbish and Expand the Cycle parking, on Rusper Road adjacent to the entrance to Platform 1 (North side). The SCRP introduced the Passenger Benefit team to the Horsham and



Amberley Station – Arun Valley Line

District Cycling Forum who were able to advise on the requirements. Later, when land ownership needed to be established, planning permission sought and on-going maintenance agreements secured (as the land is outside GTR's lease) Horsham District Council who have representation on the Arun Valley Line Group stepped in to ensure things went smoothly.

The installation of the new cycle parking is anticipated this year.

Paul Devereux, GTR Contract Project Manager, Passenger Benefit Fund said:

"It has been extremely rewarding working with SCRP Line Groups, whose members and Line Officers have brought local knowledge to help inform and enhance projects at stations."

Sharon Gray, the Community Rail Line Officer for the Tonbridge, Redhill & Reigate line and the Uckfield & East Grinstead Lines has worked closely with the PBF team and this is exemplified by the work at Eridge Station. Here the scheme includes:

The reinstatement of the old platform waiting room, following up funding opportunity from the Railway Heritage Trust. Importantly there has been close engagement with the Parish Council which resulted in extra funding and a beautiful mural painted by a local artist.

The local collaboration with the PBF team also has resulted in the use of heritage colour scheme and station partner Spa Valley Railway providing access to their photo archive for historic photo display and from the Railway Heritage Trust, original plans for the station buildings which have been reproduced for display.



Artwork at Penshurst station



Artwork donated by the Parish Council on display at Eridge station.

Another example of our close working with the PBF team is at Penshurst station where Sharon Gray's detective work and community knowledge resulted in engagement with a local art collective who have provided the most amazing collaborative art project to decorate the waiting shelter.

Max Kenna GTR Contract Project Manager said *"Sharon Gray's knowledge of the local station communities and local contacts has proved invaluable in helping improve and shape several of the projects."*

It has been a pleasure and very useful working with Sharon and the local community groups".

Another good example is the work that Catherine Simmons, Line Officer for the Seaford to Brighton line has undertaken at Glynde. Here Catherine worked with The Friends of Glynde Station run by Helen Sadler for around two years supporting the station adoption and plans for creating wildlife gardens at the station. In the PBF consultation Helen proposed various arts/history projects which would be welcome.



Amberley shelter before and after



After the local primary school ran a competition for railway art, we chose the winners which were to be created in metal work by Thomas Gontar at the local forge (thought to be the oldest running forge in the country!). Working together with Paul Devereux and the PBF installation teams the artwork has now been placed at the station and looks fantastic, a lasting legacy.



Forging ahead at Glynde!



Active Access for Growth Programme

This is a project which the SCRP has carried out over the last four years working with ESCC, Sustrans and Living Streets. The Active Access for Growth Programme encourages rail and sustainable transport use. As part of this programme SCRP offered Independent Train Travel Training to young people to break down some of the barriers they may have experienced in travelling by train such as anxiety, inexperience and disability. The SCRP would like to highlight the amazing support we have had from Southern station managers and staff (particularly Kate Richards, Andy Gardner and staff at Hampden Park, Lewes and Eastbourne) who have always helped when we have been at stations for Try a Train. And thanks for the support from Antony Merlyn and the accessibility team in providing tickets for travel which allowed so many young people to be able to travel in some cases for the first time by train.

Catherine Simmons – Project Lead

A summary of the outcomes of this Independent Train Travel Training (ITTT) 2017-20 programme is set out below.

Key impacts

- Participants felt more confident to travel by train and would choose to do so in the future.
- Awareness of barriers to travel increased for railway staff.

Outputs

- A total of 207 young people participated in ITTT from 17 organisations.
- 100% Key Partner satisfaction.
- The ITTT programme was promoted to 229 businesses, organisations and educational establishments.

Outcomes

- 87% of participants were satisfied with the training. 98% felt they had learnt new skills and had met new people.
- 65% of participants felt more confident travelling by train with all agreeing that further repeated training would give more confidence.



Go Learn Project

Since Go Learn's inception in 2015 over 26,300 children have attended a Safety in Action or Junior Citizen event and met our REOs who talked about rail safety; over 5,300 pupils have had a classroom workshop with our Education Officer; and over 1,200 pupils have taken part in a station visit and train ride. We have worked with over 740 schools across Sussex. Maddy Mills, our Education Officer, spent the summer turning our current provision into mini workshops which can be delivered via Zoom straight into classrooms across Sussex. Maddy has already run workshops with several different schools, new and old, and the response has been very positive. Maddy said "these remote workshops will never be quite the same as me actually standing in the classroom, but this is the next best thing, and it means that our current Year 6s will not miss out on learning about how to stay safe and feel confident when travelling on our railways." Teachers comments have included:

"Brilliant, having had this in person before and now over Zoom due to the current situation, it was amazing that the quality of the session did not change in anyway. I highly recommend this. The children loved it!"

Teacher - Georgian Gardens School, Littlehampton

"Despite it being virtual, Maddy was able to deliver the same relevant and helpful information to the children as last year's cohort received. Thank you for still allowing this workshop to go ahead. The children really benefit from it for both the outside world and in their SATs tests!"

Teacher - Arunside School, Horsham.

For further information: <https://www.southeastcrp.org/education/go-learn-online-workshops-y6/>

Backtrack Anti-trespassing national competition

In early summer 2020, with the UK in lockdown, many were concerned by a steep rise in railway trespass, particularly amongst 11- 18 year olds. Community Rail Officers from across the country, including our Education Officer Maddy Mills, who attended Community Rail Lancashire's Virtual Education Network heard the frightening statistic from Network Rail of a 25% increase in railway trespass in the first month of lockdown and knew they could help spread the message of #StayOffTheTracks.

They created the Backtrack competition which ran from June to the end of September. It was aimed at young people and there were six categories: make a film, write a song, produce a storyboard, or write a script, and enter either as an individual, or as a class or youth group.

This was not a competition where the winning entries would be neatly filed away! All the work from the winners and runners up will be used by Community Rail Officers when they visit schools and youth groups

to talk about rail safety. Following on from the competitions success the group have now decided to make it an annual competition.

Jess Flower, from Lewes, East Sussex, won the Best Storyboard category with this storyboard above:

Faune Steward, from Horsham, West Sussex, was a Runner Up in the Best Song category which was judged by Cross Country Trains.

Winner of the best song, Henry Plume said "Oh my goodness! Thanks so much. You guys are amazing. You have made my whole year!" when finding out he had won a Go Pro Hero 8 bundle.

Maddy Mills - Education Officer

Henry Plume, winner of the best song



Water Efficiency for Station Garden volunteers

Across the SCRP getting access to water at stations to maintain gardens and plants has been quite a challenge, with gardening groups at stations investigating rainwater harvesting possibilities, both as a sustainable option and reduce manual handling of heavy watering cans, sometimes across the footbridge.

In 2020, not one but two station partners on the Sussex Coast were delighted to receive free water butts, as a result of a successful collaboration between SCRP and Southern Water.

At Angmering, the GTR facilities team installed the water butt and ancillary equipment, securing it under the footbridge where it would capture plenty of rainfall.

At West Worthing, the land is owned by Network Rail, and leased to the station partner. Once permissions had been obtained from Network Rail, Southern Water contractors installed the water butt in November 2020.

Both station partners are looking forward to a rainy season, followed by opportunities to enhance their beautiful garden areas. And at the same time, they are helping Southern Water's Target 100 scheme which aims to people cut their water use to just 100 litres per person, per day, by 2040.

Network Rail Senior Community Engagement Officer, Greg Thompson said *'We were really pleased to partner up with Southeast Communities Rail Partnership, Southern Water and vitally the community led station partner to provide this great resource to support the community garden'*.

GTR: Head of Environment Jason Brooker added: *This is more than just installing a water butt; it means we can recycle our rainwater and ensure there is water available for the wonderful natural garden at Angmering.*

Rowena Tyler - Line Officer



No ifs, water butts at West Worthing

'1066' line (Tonbridge to Hastings)

In the Autumn of 2020, the SCRP began work with Southeastern Railway to form a new CRP Line from Hastings to Tonbridge. New Line Chair James Abbott and Line Officer Catherine Simmons were supported by local stakeholders at a small socially distanced launch event at The Bistro at Etchingham Station and the first online steering group of the 1066 Line and look forward to connecting local communities with the line in the future. Take a look at our new line film at

<https://youtu.be/K5NFri1k740>

Catherine Simmons - Line Officer



Launching the 1066 line at Etchingham, with local MP and chair of the Transport Select Committee Huw Merriman



Arun Valley Line

Visual electronic displays on the Arun Valley Line

Two installations which went ahead during 2020 were both the result of close collaboration between the station partners, station staff and others, facilitated by the Line Officer, Rowena Tyler.

Pulborough Community Partnership negotiated the gift of a TV monitor from a local electrical store, which was installed by GTR facilities team, along with a new power socket. A 7-minute slideshow was created by the Community Partnership, and in September, as part of the Heritage Open Weekend national initiative, the display was unveiled to a small group of invited guests, including West Sussex High Sheriff, Dr Tim Fooks and Southern Rail Managing Director, Angie Doll, with complimentary refreshments provided by the station café, the Coffee Cup.

At Billingshurst, an electronic community information 'kiosk' was installed outside the ticket office. The interactive digital signage

was jointly funded by Horsham District Council and from the EU Rural Development Initiative Fund managed by West Sussex County Council. The signage was supplied by **Allsee Technologies Limited** and installed by local Horsham companies **Case Electrical** in conjunction with **Screen Social**.

The Billingshurst sign is one of twelve across the south of the District.

Clive Burley, Corporate Project Manager, Horsham District Council

"The Council was aware that when developing proposals on land owned by rail operators that there are a number of permissions required. Rowena Tyler, from the Southeast Communities Rail Partnership, proved invaluable in steering the project through the various stages which formed part of the overall collaborative approach together with the local Billingshurst Community Partnership".

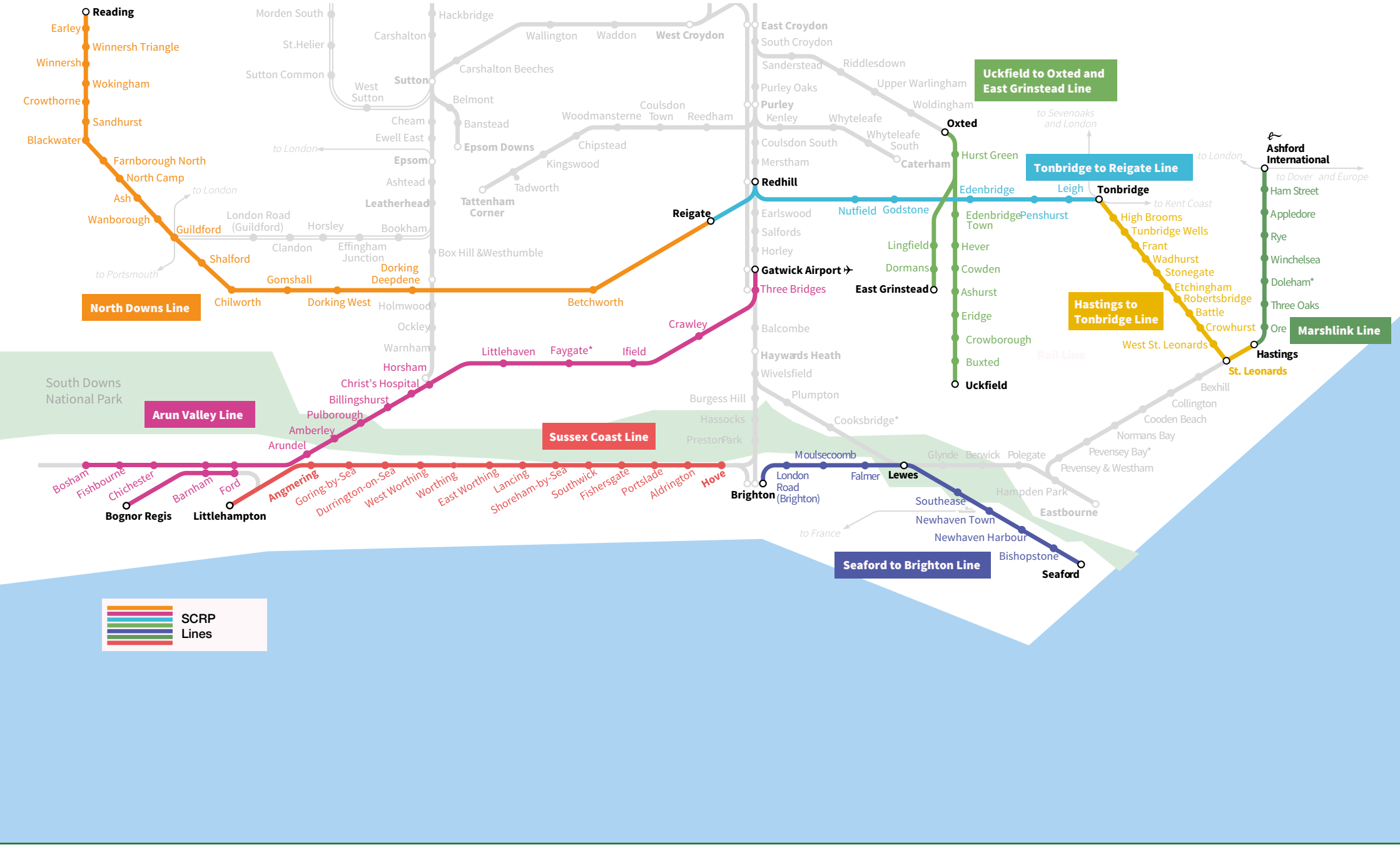
The e-kiosk is currently being used to spread the message on staying safe.

Rowena Tyler – Line Officer



Launching the kiosk at Billingshurst

Southeast Communities Rail Partnership network



Marshlink Line

Although challenging, 2020 on the Marshlink line has had some success. The SCRCP has welcomed two new line officers, Harry Sievwright and Catherine Simmons to help promote rail usage and to connect local communities with their railway.

"I am delighted to have joined the SCRCP. I have previously worked with local communities and volunteers, with a focus of young people. My main tasks are to promote the railway in these tough times to the community and uncover unused spaces at station and help regenerate them."

- Harry Sievwright

"I am very pleased to be able to work with Harry on the Marshlink. I have worked for the SCRCP for several years now and have been helping to cover the line before his arrival. I'm really impressed at the passion and commitment of local station partners, and we hope to build on that as we encourage people back on the train as soon as we can." - Catherine Simmons

Their work as line officers has been imperative, to help support the wide range of volunteers and local community groups to improve the appearance of stations along the line and their surrounding areas. The mural at Three Oaks station along the line has been a successful project which was started at the beginning of the year and depicts the beautiful wildlife of the area.

2021 promises to be an exciting year on the line with projects pending. Watch this space!

Harry Sievwright and Catherine Simmons - Line Officers

Covid compliant site meeting at Three Oaks!



North Downs Line - Great Western Railway stations

Farnborough North Station Garden, also known as 'Reg's Garden', named after the old Station Master, has been transformed. From March to December 2020 the volunteers put in over 1000 hours of work, averaging over 85 per month (including a total of only 64.5 March to May). All the brambles have gone, fences painted, planters built, allotments laid out and bug hotels opened for business!

Group leader Mike Knott said *'it's testament to the work of local people, supported by GWR, NR and SCRIP, that we've been able to deliver so much under the difficult circumstances this year. We look forward to the time in 2021 when the garden can be formally opened to visitors'*

David Daniels - Line Officer



Reg's Garden, Farnborough North, before and after



North Downs Line - South Western Railway stations

A new partnership with SWR covering Ash, Wanborough, Wokingham, Winnersh, Winnersh Triangle and Earley stations. Maddy Mills Line Officer said *"It's not been easy to start a new community rail partnership during the pandemic as it's all about building relationships and that's tricky when you cannot meet face-to-face, but thankfully Teams and Zoom have come to my rescue! I've been able to 'virtually' meet potential station partners and a wide range of organisations who are interested in working with us. I've even beamed into a group's coffee morning to explain who we are and how we can work together."*

Andy Harrowell, Community Rail Manager for SWR said *"At South Western Railway we are committed to putting our stations and services at the heart of the communities they serve. As part of that we were really pleased to provide funding to three additional CRPs this year, taking our total to 11 across the network. Although starting a new role during the middle of a pandemic was never going to be an easy task, Maddy has been amazing in bringing groups closer to the railway and coordinating projects virtually. She has almost 20 stakeholders coming to the first online get-together and I'm looking forward to working with her, and new partners, during 2021 to benefit our passengers and local communities."*

Maddy Mills - Line Officer



Maddy beaming into CLASP's coffee morning to explain our work. As a result of this introduction CLASP adopted Wokingham Station

Seaford to Brighton Line - 'Get Into Trains' Programme

The SCRPs were very pleased to work with Culture Shift to create an arts and heritage project encouraging adults with additional needs to travel on the railway. Culture Shift provides opportunities for adults with additional needs to express themselves through the arts. The 'Get into Trains' programme aimed to help participants to overcome barriers to choosing train travel, by gaining confidence, meeting new people, and learning about railway heritage.

Artist Anne Colvin and the then Seaford to Brighton Line Officer Catherine Simmons planned the focus for each station: Lewes- Every Ironworks; Seaford- WWII West Indian soldier encampments; Eastbourne- focus on sustainable travel. At each station staff became integral to the programme, interacting and answering questions about rail travel and safety from the participants.

Participants learnt about local railway heritage *'I liked looking at the shapes and the Mr Every (Ironworks) story'* Tommy, participant; meeting new people

'I liked meeting the driver, it was good meeting in the station café and being around other people when I was drinking my tea' Neil, participant; gaining confidence *'going somewhere different each time- learning new things and getting to know different railway staff'* Steve, support worker; interacting with the community *'It's great doing this activity, it means the local community can meet and interact with each other- and accept each other'* Rodrigo, support worker.

The project, which was shortlisted for the Community Rail Network Awards was generously funded through Community Rail Network, Culture Shift, SCRPs and Tesco Bags for Life and kindly supported by staff at Southern.

In the future we would love to replicate the programme on other SCRPs Lines.

Take a look at the 'Get Into Trains' film showcasing the project

<https://youtu.be/tdTG3LKbd6M>

Catherine Simmons - Line Officer



Tonbridge, Redhill & Reigate line

Redhill station

Sometimes the most amazing projects appear as if from nowhere. Bruce Healey, a member of the Tonbridge, Redhill, Reigate line steering group contacted us to ask if he could design a project based on some of Redhill station's recent history namely the story of the evacuation of Allied, British and Commonwealth troops from the beaches of Dunkirk. On arrival back in the UK the displaced soldiers had to be transported around the country to be returned to their base ... This is where the railways stepped up, moving tens of thousands of men around the network in special trains run at short notice in unprecedented time.

To celebrate the role played by Redhill station, its staff, Southern, with the assistance of SCRP, has installed an informative history panel in pride of place on platform 3 at the station. The timing of this installation was especially poignant as we neared Remembrance Day.

"If you happen to be at Redhill station why not spare a few minutes to learn about this unknown story?"

Sharon Gray - Development Officer



Unveiling the history panel at Redhill

Uckfield & East Grinstead Lines

In February (before social distancing became the norm!) we held an event at Edenbridge Town station to mark a new partnership with the Eden Valley museum. Local residents, volunteers and trustees from the museum, the Town Council, Community Rail staff and volunteers, ACoRP (now CRN) Southern staff, including our VIP guest Angie Doll, Southern's managing director came along to help us celebrate.

This very active museum, located in an historic building in the High Street had originally asked for their own dedicated notice board to publicise events, walks and talks, we were happy to oblige but wanted to do something bigger and better. In partnership with the museum photographs from their collection were worked into a display and now decorate the ticket hall.

Faces and places from the past form the display including the staff from the old Edenbridge (Top) station, proudly posing with their station dog. They are of particular interest to us as an image of William Gray, a

past station master also takes pride of place in the station window.

The project was funded by a grant from GTR.

Alan Smart OBE Trustee and member of the Executive Committee of the museum said the following: *"Sharon I'd like to express our gratitude to you personally, to Southern Managing Director Angie Doll and to all the Sussex Community Rail Partnership and Southern colleagues who made this project possible. It has allowed us to help express the pride and importance we attach to our railway station and its central place in the history of our town and surrounds - thank you again and we very much look forward to the next stage in our partnership".*

Angie Doll added :- *Despite COVID-19, SCRP and all our station partners have been working hard to ensure our stations and services are at the heart of the communities they serve, something that was even more important last year. I was delighted to be able to support*



the event at Edenbridge Town and also one at Pulborough, and look forward to attending even more in 2021. Looking ahead, the work of our community rail partners is vital to help us deliver an even better experience for our customers and encourage our communities back to rail again.

Sharon Gray - Development Officer

Marking the partnership with Eden Valley museum, pre-Covid, at Edenbridge town

Community rail stalwart retires

The Marshlink community rail development officer, Kevin 'Taff' Barry, retired after almost six years in the role.

Taff, based at Rye and responsible for developing community rail on the line between Ashford and Hastings, had spent much of his career in local newspapers in Kent before joining the Sussex Community Rail Partnership. He was also well known around Rye as the town sergeant, and also volunteered for the Rye Bay Coastguard.

Taff said: - "I've really enjoyed my time working on the Marshlink. I feel that we've achieved a huge amount, and that is thanks to the huge support I've had from the community, who have worked so hard to transform their stations, and their railway line.

"There is more to be done, and I'm particularly keen that my successor, and the railway in general, focuses on making the railway fully accessible; in this day and age it is vital that everyone feels comfortable travelling by train.

"I am now moving back to Wales after many years away and hope to become ordained in the Church of Wales in the near future."

Taff was presented with a gift voucher and photo of a special train at Rye by Kevin Boorman, the chair of the Marshlink steering group, at his last meeting in February.

Kevin said then: - "We will really miss Taff! He has achieved so much in his time on the Marshlink, almost every station has been improved as a result of his efforts to work with the local community. His gentle but persuasive manner means that numerous projects have been undertaken by many local volunteers, and he leaves a legacy of fantastic support along the Marshlink line.

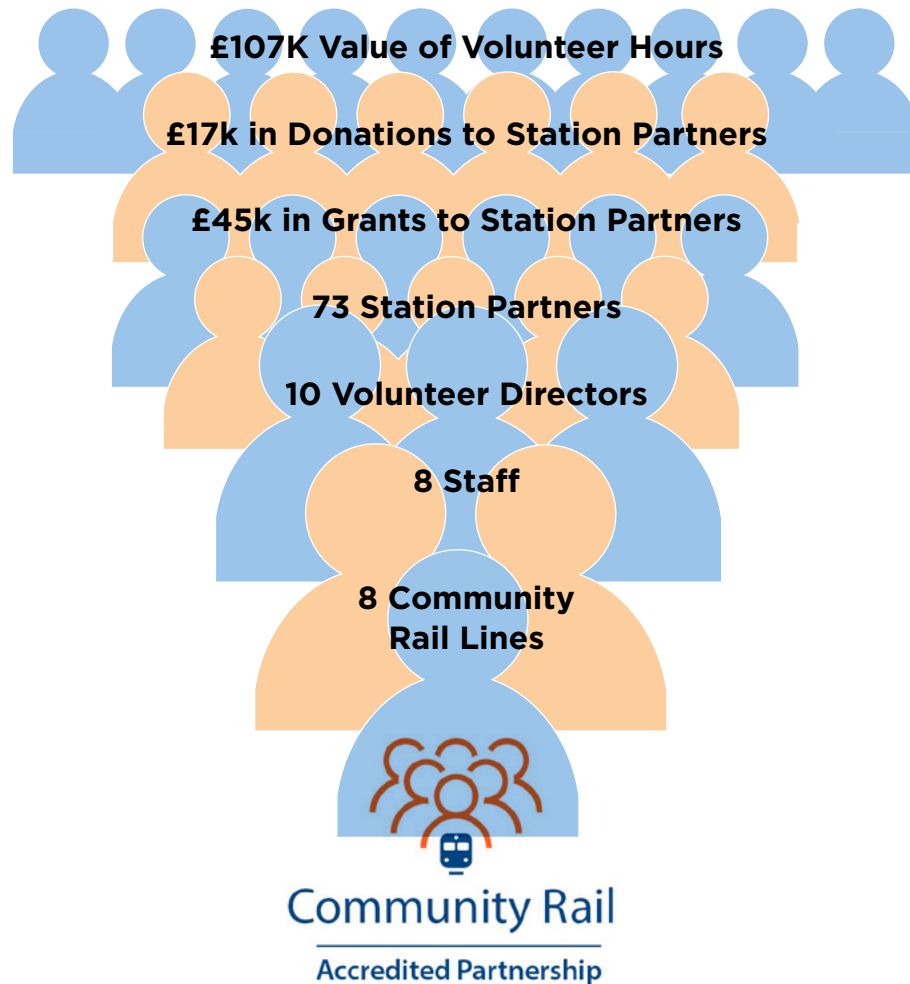
"We wish Taff well back at home in Wales, and a long and successful retirement. Except that Taff won't be retiring, he hopes to continue to serve as an ordained priest, which shows the measure of the man: - he simply can't stop helping his community."



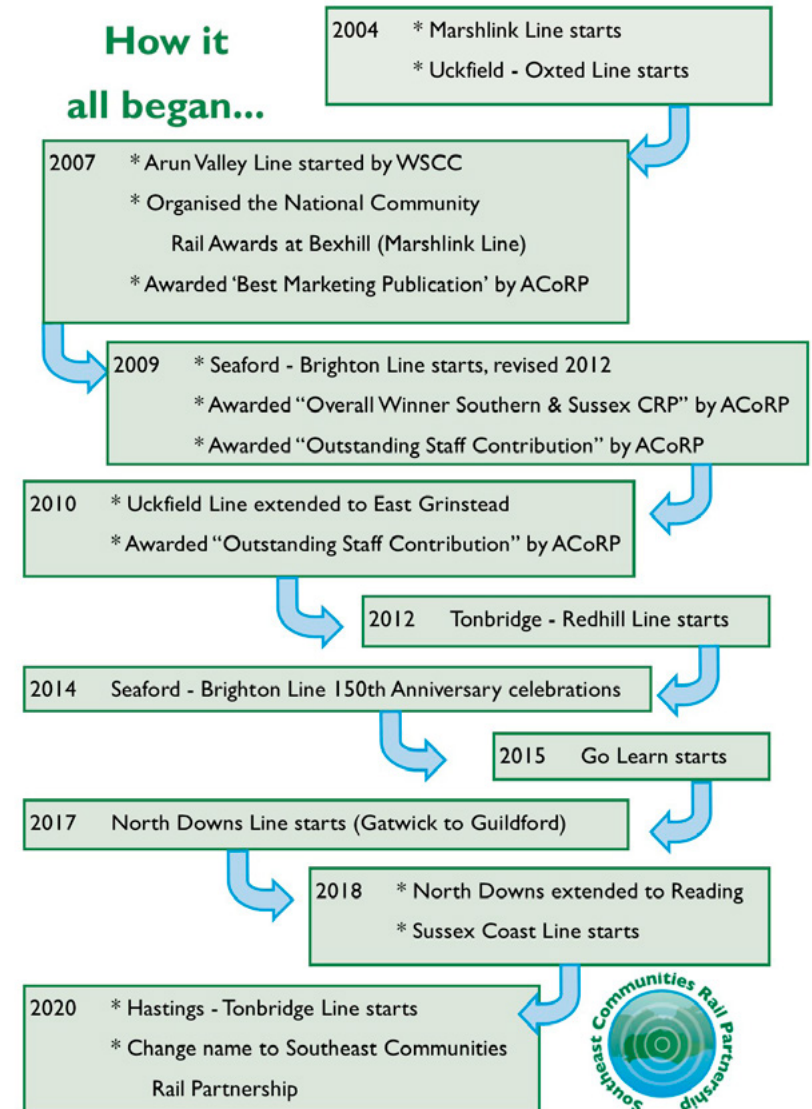
Taff showing his true colours, and his retirement presentation (pre-Covid)



TOTAL ADDED VALUE: £169,000



How it all began...



CONTACT DETAILS

For more information on how you, your company or your voluntary group can be involved contact us via any of the following SCRCP staff. We offer a range of opportunities to get involved with Community Rail. You can volunteer your time to help with a specific project, join our line steering groups, share your skills or persuade your company to spend a day volunteering with us.

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Kent County Council

Surrey County Council

West Sussex County Council

East Sussex County Council

Brighton and Hove City Council

Hastings Borough Council

Crawley Borough Council

Brighton and Hove Buses and Metrobus

Railfuture

London Gatwick Airport

South Downs National Park

Surrey Hills AONB



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